



## **AMENDMENT NO. 2**

The following amendments are hereby incorporated into the contract documents for the below stated project:

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### **CONTRACT NO. 080310-1 GENERAL LEDGER TREASURER'S BANKING SOFTWARE AND SUPPORT**

#### **TYLER TECHNOLOGIES (ID 2010-0226)**

Effective December 14, 2010, Gila County and Tyler Technologies entered into a contract whereby Tyler agreed to provide General Ledger Treasurer's Banking Software & Support to the Gila County Treasurers Of ice staff. Per page 2 of the contract "Scope of Services", The County shall have the option to purchase the Tax Billing and Collections Software and Implementation and Support at a later date.

Amendment #2 to the contract will add the Tax Billing & Collections portion to include, software, implementation, training, and annual maintenance and support. The implementation will also allow the Treasurer to have Assessor Data Interface.

Total for all license and services	= \$127,740.00
<u>Total for all annual maintenance</u>	<u>= \$ 14,155.00</u>
Total Price for Treasurer Information Systems Tax Billing & Collections	= \$141,895.00

See attached "Exhibit A" County Treasurer Information Systems Tax Billing & Collections, by mention made a binding part of the contract as set forth herein.

All other terms and conditions of the original agreement shall remain the same during the term of the contract.

#### **GILA COUNTY**

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Tommie C. Martin, Chairman, Board of Supervisors,

Date: \_\_\_\_\_

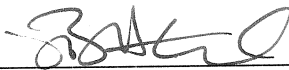
#### **ATTEST**

\_\_\_\_\_  
Marian Sheppard, Chief Deputy Clerk of the Board

#### **APPROVED AS TO FORM**

\_\_\_\_\_  
Bryan B. Chambers, Chief Deputy County Attorney

#### **TYLER TECHNOLOGIES**

  
\_\_\_\_\_  
Authorized Signature

S. Brett Cate  
\_\_\_\_\_  
Print Name

Date: 7/31/12

## Tyler EagleTreasurer Price Quote

License Fees - Software	QTY	Price Per Unit	License Fee	Maint. Fees
<b>eagletreasurer Base License Fee</b> (per installation of the master application) Tax Billing & Collections	1	30,000	30,000	7,200
<b>eagleassessor</b> Discounted for Treasurer Tax Calculation use only	1	5,000	5,000	1,200

**Software Total for EagleTreasurer Module:**

**\$35,000**

**\$8,400**

Software, Services, Hardware & Support for Internet Access	QTY	Price Per Unit	License Fee	Annual Maint. Fees
<b>eagleweb Application</b> Internet Access Module for Treasurer Data.	1	7,500	7,500	1,800
<b>eCommerce for eagleweb</b> Provides for sale of Certificate of Taxes Due using pre-pay or credit accounts. Allows for the integration with an on-line payment provider for the payment of property taxes by credit card. Applies to Treasurer's Office on-line payments only.	1	4,000	4,000	960
<b>Installation Services</b> Installation and Implementation - Assumes EagleWeb Installation and Implementation occur in conjunction with EagleSoftware Training and Implementation. Fixed Service Fee.	1	5,000	5,000	

**Total for EagleWeb Module:**

**\$16,500**

**2,760**

Other Software and Services Options	QTY*	Price Per QTY	License Fee	Annual Maint. Fees
<b>Assessor Data Interface (Roll Transfer &amp; Update Process)</b>				
Tyler & CCI web service interface**	1	8,000	8,000	1,920
With custom programming for AZ Assessor Adjustments, estimated	32	140	4,480	1,075

\*\*Tyler Technologies has a documented and well-used web service that will allow third party vendors (e.g. CCI) to update the Treasurer software with taxroll changes, End of Year taxroll, and address changes.

\*\*\*Optional quotes reflect an estimate of development time for the County's required third party integrations. The current estimate is based on our Tyler's current understanding of the scope of these projects. While we consider these estimates to be accurate representations, Tyler will prepare a detailed design document in conjunction with the County upon award. Tyler will bill for actual time incurred on each integration. Integrations will be addressed after the primary module installation go-live process is completed. This will ensure a timely roll out and help end users determine what they must achieve through Tyler integrations.

## Gila County, Arizona

### Services

Analysis, Design & Site Prep	6,720
Conversion Services	
Data Upload	21,000
Software Staging	3,500
Testing & User Acceptance	2,240
Project Management	4,620
Installation of Software and Hardware	1,400
Training Services	
On-Site Training	15,960
WebEx Training	1,600
Go-Live Services	6,720
Travel Expenses billed as incurred	

**Service Totals for all quoted Applications:**

**\$63,760**

### Total of all License, Services and Hardware

**Total for all quoted Applications:**

**\$127,740**

### Total of all Annual Maintenance

**Total Maintenance for all quoted Applications and Support:**

**\$14,155**

**Pricing is valid until 7/31/12.**

## SERVICES

DESCRIPTION OF SERVICES	Service Costs	Total Estimated Hours	Days On-Site
<b>1. <u>Project Management</u></b>	4,620	33	2
Includes estimated professional services, travel time and expenses, and per diem costs required for on-site visits as well as general project development. Project management includes communications and meetings with end user staff members for general development the specific project; Project Plan and Schedule, Conversion Plan, Installation/Implementation Plan, Training Plan and schedule as well as data and software testing plan and on-going Project Management.			
<b>2. <u>Business Analysis</u></b>	6,720	48	3
Includes estimated professional services required for information gathering on business processes, creation/discussion of forms, business/calculation models, workflow, etc. Specify software functions any required modifications/enhancements.			
<b>3. <u>Software Configuration &amp; Staging</u></b>	3,500	25	0
Includes estimated professional services, travel time, expenses, and per diem costs for staging, configuration installation of configured application software and hardware quoted. Includes the creation of the following number of appraisal models for EagleAppraiser, setting up attributes, calculations, reports, etc.			
<b>4. <u>Testing and User Acceptance</u></b>	2,240	16	0
Includes estimated professional services for user testing and acceptance of all the software components (screens, models, current reports; forms; workflow, etc.).			
<b>5. <u>Installation</u></b>	1,400	10	2
Includes estimated professional services for installation of the base software and any hardware quoted herein. Includes configuration of database and application servers. Provides for both on-site and off-site services.			
<b>6. <u>Training and Implementation</u></b>	15,960	114	12
Includes estimated professional services, travel time and expenses, and per diem costs for training and implementation required for a successful implementation of the project. This line item anticipates on-site training and implementation, complete with all ancillary logistical costs.			
<b>7. <u>WebEx Remote Training Services</u></b>	1,600	16	n/a
Includes estimated professional services for WebEx remotes training for follow-up training and annual processes for the balance of the calendar year.			
<b>8. <u>Go-Live Services</u></b>	6,720	48	6
Includes estimated professional services for Go-Live Services.			
<b>9. <u>Production System Transition</u></b>	0	0	0
Includes estimated professional services to transition from a training and implementation status to a production system status.			

**10. Data Upload**

21,000

150

TYLER will supply the County with the exact file layout format required for uploading the data. The County will supply all data in a fixed ASCII text file on CD or other media mutually agreed upon in the exact file layout format as specified. If supplied in this format, a minimal upload fee will apply. If the data is supplied in any other format than the one required by TYLER, additional charges will apply. TYLER will provide record count information (records in, records out; etc.). County will be responsible for reviewing the inputted data and the converted data for accuracy and completeness.

Conversion includes 7 years of historical transaction history.

**11. Image Upload**

N/A

TYLER will supply the County with the exact image file layout format and naming schema required for uploading the images. The County will supply all images on CD or other media mutually agreed upon (if image upload is not done at the client site) and in the exact file layout format as specified. If supplied in this format, a minimal

**12. Sketch Conversion - Priced for 0 sketches.**

N/A

A sketch conversion may be required. TYLER will supply the County with the exact sketch file layout format and naming schema required. The County will supply all

**13. Pricing Note**

Service hours have been estimated, based on a typical installation for a county of this size. Service hours assume that the CLIENT is able to meet their obligations regarding staff availability for all scheduled training, hardware delivery dates (if ordering their own hardware), etc. Service hours could be greater or less than those quoted. Any additional hours required will be scheduled with the consent of the CLIENT's Project Manager. Actual service hours will be billed.

**14. Estimated Expenses Pricing Note**

On-site expenses have been quoted. On-site expenses include per diem, airfare and other miscellaneous travel expenses. All airfare is booked a minimum of two weeks in advance. Should a schedule change necessitate rescheduling/rebooking a flight, the rebooking fee, plus any additional airfare charges, are billable.

<b>Professional Services Total</b>	<b>\$63,760</b>
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